

Network and Complex Team Leader

NBN • All Melbourne VIC

 Base pay
\$0 - \$0

 Work type
Full Time

 Contract type
Permanent

Job details

 Date posted
09 Jun 2021

 Expired On
27 Jun 2021

 Category
Information Technology

 Occupation
Team Leader

 Base pay
\$0 - \$0

 Contract type
Permanent

 Work type
Full Time

 Job mode
Standard/Business hours

 Work Authorisation
AUSTRALIAN CITIZEN / PERMANENT RESIDENT

Perks

PAID PARENTAL LEAVE

TRAINING

Skills

LEADERSHIP

MANAGEMENT

DIVERSE TEAM

REAL TIME

SCHEDULE+

TEAM BUILDING

VALUE PROPOSITION

Full job description

Job Expectations

Not many people can say they are working on building Australia's future. With us you'll be doing just that, leaving a legacy for all Australians.

Here is an exciting opportunity to join nbn as Network and Complex Team Leader. Your new role will see you reporting directly to Service Network & Complex Manager working with a highly engaged diverse team who all enjoy the flexible work environment nbn offers.

What's in for a potential candidate – Employee Value Proposition (EVP)

- 18 week paid parental leave for permanent employees

- Superannuation gaps paid on return
- Gradual return to work for the first 6 month Return 5 days' work 4 get paid 5
- Commitment to Diversity and Inclusion 37% females in Leadership
- Mentorship programmes and groups like Likukana Pride (First People) and nbn Equals (Gender Equality)
- Flexible working – hybrid working WFH and Work from multiple nbn locations
- Purchase Leave

A bit about your role:

The Network & Complex Team Leader will be accountable for leading a team of schedule programmers, who are executing schedule management activities as well as daily work schedules with the IWF & SDP field workforce. This is a fast-paced operational role requiring a high degree of experienced decision making in real time to be successful.

The Network & Complex Team Leader will build and lead a team of engaged and effective operators to meet the WOC key business objectives. Experience in performance management will be critical, with an emphasis on coaching and development of the team to improve and sustain performance.

The Network & Complex Team Leader will be responsible for providing Subject Matter Expertise to all Direct Reports and is required to have a good understanding of all process and procedures in line with the role.

Effective succession planning and driving cultural change initiatives will be key to high performing and highly engaged team.

The role is ultimately accountable for the daily performance of an Network & Complex team and given the pivotal part of the team along with the SDP field workforce is critical for end to end success. Collaborating across many WOC and SDP stakeholders will be required to achieve success. The Network & Complex Team Leader will be accountable for identifying roadblocks that impact the performance of the individuals and/or the team and resolve or escalate with stakeholders.

The Network & Complex Team Leader will also ensure that the Network & Complex team environment is a safe and fair environment and is compliant to all requirements of HSE, regulatory and company policies.

The role requires an understanding of planning, scheduling and dispatch services and will need to proactively highlight risks to the business, and take

action where able, or escalate appropriately where not. A good understanding of the field operational business is preferable as direct engagement and negotiation with key field stakeholders is key to building a collaborative and one team approach.

A bit about you:

Build, lead and sustain an engaged and effective team of schedule programmers, to achieve business objectives and regulatory KPIs. Provide coaching and mentoring to enhance and optimise individual and team capability.

Accountable for and provide performance management to both individuals and the team.

Identify roadblocks impacting the performance of the individual or the team and resolve or escalate as appropriate.

Effective communication within the team through team meetings and individual MPR. Effective succession planning to attract, develop and retain Top Talent.

Build strong stakeholder relationships with Field Team Managers to achieve desirable outcomes. Effectively manage change within the team in implementing performance improvement initiatives.

Ensure team is compliant to all requirements of HSE, regulatory and company policies.

Life at nbn:

Please note that this is a Permanent Role. This application will close on the midnight of 13th June 2021.

At **nbn** our people have a clear and shared purpose - empowering Australians to redefine the way they live, work and play into the future. As one of the Australia's largest infrastructure projects ever undertaken in Australian history, you'll be part of a team building a brighter future for the country.

In your personal career, you'll benefit from technical training for professional development, leadership programs and access to the latest technology, as well as being led by a diverse executive team.

nbn is committed to an inclusive, flexible and supportive workplace where everyone can feel valued, respected and have equal opportunity to thrive and succeed. We encourage applications from people of all ages, nationalities, abilities and cultures - including Aboriginal and Torres Strait Islander peoples, the LGBTI+ community and people living with disability. We're happy to adjust our recruitment process to support accessibility needs – we encourage you to advise us at the time of the application via recruitment@nbnco.com.au

We actively focus on our people having a fair go at reaching their career aspirations. We're committed to equal opportunities for all employees. With initiatives like Women's Leadership Programs, a commitment to equal pay,

flexibility and market leading parental leave, we truly are paving the way for true equality in the workplace.

Continue the conversation:

If you think this role might be for you, we want to hear from you. Please apply by following the links and sending in your resume only. We do not require a cover letter or any selection criteria to be addressed.

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At nbn our people and our planet matter. We have an unwavering commitment to the wellbeing and safety of our employees so that everyone goes home safely each day and can perform at their peak to deliver the nbn™ network. nbn also aims to build a network that minimises energy use and can be operated with minimal impact on the environment.

Worker Type

Permanent

Time Type

Full time