

## Business Analyst

Peoplebank • Sydney NSW 2000



Not provided



Work type  
Full Time



Contract type  
Not provided

### Job details



Date posted

**22 Apr 2021**



Expired On

**22 May 2021**



Category

**Transport & Logistics**



Occupation

**Public Transport Services**



Base pay

**Not provided**



Work type

**Full Time**



Job mode

**Permanent**

### Full job description

Primary purpose of the role

The Senior Business Analyst is responsible for performing analysis of Service planning business problems in order to define business and technical requirements, and support in the design and testing of fit for purpose solutions. The Senior Business Analyst is also responsible for providing process & change management support to Service Planning and other operations staff.

Key accountabilities

- Collaborating with business users and Subject Matter Experts to understand business needs, map current state processes, gather information and analyse requirements
- Prepare requirement and functional specifications to deliver sound business analysis for Service Planning and operations initiatives and highlight gaps
- Manage requirements traceability across all phases of service planning projects
- Assist stakeholders and business users to develop test cases and scenarios for User Acceptance Testing
- Develop training and change materials for business users to support project delivery
- Support business users and stakeholders to transition projects into 'Business as Usual' by development of best practice tools and templates to support the implementation of the framework
- Adhere to the Systems development / project lifecycle framework utilised by Service Planning for all projects
- Manage the updates to process, procedure or policy documentation used by the Business to reflect changes from transformation activities or the implementation of new systems

Key challenges

- Maintaining the accountability for quality analysis and documentation

- Supporting transformational change given the range of internal and external stakeholders
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If this sounds like you APPLY NOW!!