

## Pharmacy Retail Manager

TerryWhite Chemmart Bendigo • Bendigo VIC 3550

 *Not provided*

 Work type  
Full Time

 Contract type  
Permanent

### Job details

 Date posted  
**06 Sep 2021**

 Expired On  
**06 Nov 2021**

 Category  
**Healthcare & Medical**

 Occupation  
**Pharmacy**

 Base pay  
**Not provided**

 Contract type  
**Permanent**

 Work type  
**Full Time**

 Job mode  
**Standard hours**

Work Authorisation  
 **AUSTRALIAN CITIZEN /  
PERMANENT RESIDENT**

### Perks

TRAINING

### Skills

FACETS

HEALTHCARE

OPERATIONS

PHARMACY

RETAIL PHARMACY

### Full job description

#### Retail Manager- Pharmacy (Full time)

TerryWhite Chemmart Bendigo, Arnold St

Bendigo Hospital Precinct (Formerly Healthsmart Pharmacy)

Remuneration: A significant package will be negotiated commensurate with experience

#### About TerryWhite Chemmart (TWC)

TerryWhite Chemmart is one of Australia's leading retail pharmacy networks delivering frontline healthcare. With more than 450 community pharmacies across Australia, we are committed to delivering real chemistry to every community across Australia – ensuring every Australian has easier access to pharmacists and expert health advice every day. TerryWhite Chemmart provides high-quality, accessible and cost-effective community-based health care services and programs.

### **The opportunity**

We are currently looking for an experienced Retail Manager (or a Senior Pharmacy Assistant eager to advance in their career) to immediately join our team at the exciting opening of TWC Bendigo that will be operating extended hours, seven days per week. This is a key management role with significant responsibilities.

In this role, you will be responsible for leading, managing and developing a dedicated team of individuals, and supporting our pharmacy manager with a focus on delivering a consistently exceptional customer service experience, contributing to the financial performance of the business and ensuring the smooth day-to-day operations of the store.

To support you in this role the pharmacy owners are providing an industry specialist to be your coach and mentor. In addition, you will receive comprehensive induction & training around all facets of the TWC brand, operating model and systems. TWC will also provide ongoing monthly business management support and coaching.

### **Key responsibilities include, but are not limited to:**

- Effectively managing and mentoring the team for success and encouraging a positive work culture
- Monitoring the ongoing sales and profit performance for all retail categories of the business
- Ensuring high levels of customer service are maintained through proactive leadership
- Driving all brand-initiated programs, including promotional activations, health promotions and team training
- Implementation and maintenance of brand-specific policies and procedures, QCPP 2020 requirements, and work health and safety practices

### **What we are looking for:**

- At least 2 years' experience as a manager/team leader within a retail pharmacy environment

- Certificate II in Community Pharmacy or higher and/or Certificate IV in Retail Management or equivalent (highly desired, but not essential)
- Problem solving skills and financial business acumen
- Strong people management and conflict resolution skills
- A genuine commitment to customer service and exceeding expectations
- Highly organised and demonstrates attention to detail
- Capable of working in a fast-paced environment and embraces change
- Have a can-do personality and be enthusiastic and bright

### **How to apply**

If this sounds like you, click **Apply for this job** to submit your application, or email your cover letter and resume to [greg.kearns@kokodarx.com](mailto:greg.kearns@kokodarx.com) by close of business on Monday 20th of September 2021.

While we sincerely appreciate all applications, only those candidates shortlisted will be contacted.