

It Support Technician - Cbd Based

Randstad Holdings • Sydney NSW 2000



Base pay

\$68,000 - \$77,000



Work type

Full Time



Contract type

Not provided

Job details



Date posted

18 Sep 2021



Expired On

21 Oct 2021



Category

Information Technology



Occupation

Help Desk & IT Support



Base pay

\$68,000 - \$77,000



Work type

Full Time



Job mode

Permanent

Full job description

it support technician - sydney cbd based. * sydney, new south wales * posted 1 day ago * job details summary * randstad * AU\$68,000 - AU\$77,000, per year, attractive package + training * permanent * full-time * specialism it & ict * sub specialism infrastructure design, engineering, support & administration * reference number 90M0463725_1631856140 speed up the application by sharing your profile job details Leading Australian construction group requires a permanent IT Support Technician for their Sydney CBD based office. The role of a IT Support Technician is to provide both in house and remote support via phone, email and remote access for internal users. You will be responsible for responding to initial requests and resolving if possible. On a daily basis your responsibilities will include: * Providing Level 1 / 2 technical support via face to face, email and phone in a timely, efficient and professional manner. * Responding to a wide range of software and hardware issues. * Quickly identifying and troubleshooting issues including Microsoft application, web, email, computer networking issues in a timely fashion. * Logging faults via ITIL ticketing system. * Attend construction sites as required. To be successful in this role you will have: * Worked as a Helpdesk or IT Support Engineer experience * Good working knowledge of Active Directory & Exchange. * Knowledge of Networking is highly desirable. * Solid customer service skills and troubleshooting experience. * Have worked with O365 * Excellent verbal and written communication skills. A current drivers license is essential An excellent package is on offer consisting of Base, Super & Training in on offer for the successful candidate. Please call Patrick Egan @ Randstad Technologies on 02 8298 3868 or just hit the apply button below. At Randstad, we are passionate about providing equal employment opportunities and embracing diversity to the benefit of all. We actively encourage applications from any background. ... Leading Australian construction group requires a permanent IT Support Technician for their Sydney CBD based office. The role of a IT Support Technician is to provide both in house and remote support via phone, email and remote access for internal users. You will be responsible for responding to initial requests and resolving if possible. On a daily basis your

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