

## ICT Support Technician

Job Search • Clayton South VIC 3169

 Base pay  
\$0 - \$0

 Work type  
Full Time

 Contract type  
Permanent

### Perks

COMPANY VEHICLE

### Skills

REAL TIME

WIRELESS

WIRELESS NETWORKS

### Full job description

Due to the signing of a new 4-year contract with a nationwide client company, an exciting opportunity now exists to join our Melbourne based team at Division Pty Ltd as a full time ICT Support Technician to start work immediately in Victoria on our NBN Service Activations and Assurance Project.

Become part of one of the largest infrastructure upgrade projects in Australia.

Gain exposure to the latest current and exciting future technologies including 5G, GPON Fibre and Internet of Things (IoT).


This is a permanent full-time role with an annual salary of \$57,000 (plus super) and a company vehicle.

There will be a requirement to work at various locations within regional Victoria, and possible interstate travel.

The duties will involve (but not limited to:)

- Installation and activation of NBN fibreoptic network termination devices (NTD's)
- Installation and configuration of Wireless routers and set-up of End-User wireless home devices e.g. laptops, tablets, security cameras, media

### Job details

 Date posted  
**13 May 2021**

 Expired On  
**19 Jun 2021**

 Category  
**Information Technology**

 Occupation  
**Telecommunications**

 Base pay  
**\$0 - \$0**

 Contract type  
**Permanent**

 Work type  
**Full Time**

 Job mode  
**Standard/Business hours**

 Work Authorisation  
**AUSTRALIAN CITIZEN / PERMANENT RESIDENT**

players etc.

- **Diagnosis of Software and Hardware requirements to provide solutions for residential and commercial customer wired and wireless networks.**
- **Installation and documentation of appropriate software solutions for end user applications,**
- **Repairing, configuring and replacing peripheral equipment such as network switches, wireless hubs, printers and modems**
- **Network signal and data through-put speed and quality testing**
- **Resolving customer connectivity problems and service assurance work at customer premises and over the phone.**
- **Reporting back via a Feld workforce mobility application to update job progress and outcome data in real-time.**
- **Maintaining office network and attending to connectivity issues within the company office locations.**

**Experience/ and Qualification's required:**

- **Diploma of Information Technology or Advanced Diploma is highly desirable**
- **Previous work experience will be well regarded**
  - **OHS Construction Induction Card**
  - **NBN EnAble Card**
  - **Coles Group Limited General Safety Induction Card**
  - **Woolworths IT Contractor General Safety Card**
  - **Vodafone Access Network Site Induction Card**

**Applicant Profile:**

**The successful applicant will need the following:**

- **Excellent communication and problem-solving skills**
- **Team focused and self-driven**
- **Ability to work autonomously and meet strict deadlines**
-

**Manual driver's licence**

**Previous experience in a similar role will be highly regarded.**