


Operations Manager - Disability Services

Nextt Group • Camberwell VIC 3124

 Base pay
\$0 - \$0

 Work type
Full Time

 Contract type
Not provided


Job details

 Date posted
18 Jul 2021

 Expired On
19 Jul 2021

 Category
Social Work & Community Services

 Occupation
Management & Senior Leadership

 Base pay
\$0 - \$0

 Work type
Full Time

 Job mode
Permanent

 Industry
HUMAN RESOURCE

 Sector
NOT FOR PROFIT / CHARITY

 Company size
11 to 50

Full job description

The Company:

At Nextt, for more than 20 years we have been making a difference by supporting people with disability and/or mental health challenges to achieve their goals and to live an independent life. We employ over 1800 staff and services across NSW, VIC, QLD and SA, we provide quality, person-centered support to more than 1500 clients each year. Join our team and support our clients to get more out of life!

About the role:

We have an opportunity for an experienced and passionate Operations Manager to join our team in Melbourne on a full-time basis. In this role you will provide leadership and manage operational support within Service Delivery and Accommodation Services.

Reporting to the Regional Service Delivery Manager, **this role will be responsible to:**

- Identify, initiate and play an active role in hiring, training, & supervision of employees in Service Delivery
- Monitor operational performance and provide advice as required, to lead and drive the delivery of high quality and cost-effective services to all Nextt clients in the region
- Initiate and implement programs and projects that continuously improve service delivery processes in the Region.
- Coach, develop and empower direct reports so that they deliver high quality, client-centred and cost effective services to all clients
- Build relationships and networks at the regional level with key stakeholders and explore opportunities for business growth

To be a successful applicant you will have a strong passion for delivering a quality person centered service to our clients, plus have the following:

- Minimum degree qualified in either Business-related discipline or role-specific qualification (i.e. Human Services/ Community Services / Disability-focused);
- Well-developed leadership skills with the capacity to build a positive team
- Strong familiarity with NDIS Scheme and prior experience within Disability and Mental Health services, In-home support services and Supported Accommodation
- It will be highly regarded if you have relevant work experience with Mental Health and/or Autism
- Must have experience in provision of services (ideally in-home and SIL) to both Disability and Mental Health
- Experience in working within a quality / compliance framework
- A clear NDIS Worker Screening check, Working with children's check, drivers licence and the right to work in Australia

This is a fantastic opportunity for someone who has Disability and Mental Health management experience and has a desire to make a positive impact and be part of a growing organisation. If you feel you meet the above criteria and would like to apply, click "Apply Now", and attach your resume and cover letter.

The Nextt Group of Companies values diversity and is an equal opportunity Employer