

## Field Service Technician - Diesel Fitter

KOMATSU • Mangerton NSW 2500



Base pay  
\$0 - \$0



Work type  
Full Time



Contract type  
*Not provided*

### Job details



Date posted  
**30 Apr 2021**



Expired On  
**12 Jun 2021**



Category  
**Trades & Services**



Occupation  
**Fitting, Machining & CNC**



Base pay  
**\$0 - \$0**



Work type  
**Full Time**



Job mode  
**Permanent**

### Full job description

Komatsu is a world leader in the technology behind state of the art earthmoving, mining, construction and utility equipment. Komatsu's vision is to be indispensable to our customers by having the most professional, skilled and engaged people who drive innovation. With over 3,000 employees across Australia, New Zealand, Indonesia and New Caledonia, progressing our business forward is a key element of our success. At Komatsu we consider ourselves family where we meet challenges together, solve complicated problems together, strive for a better future together and most importantly enjoy ourselves whilst developing great friendships. Your Success is Our Success.

#### The Opportunity:

An exciting opportunity has arisen for **Field Service Technicians** to join the Service Department at our **Wollongong branch**.

Reporting to the **Service Supervisor**, the purpose of the role is to carry out maintenance and repairs on mobile equipment and ensure excellent customer service. The role plays an integral part in ensuring high levels of safety, quality and efficiency are given to the Komatsu Service Department.

#### Key Responsibilities include:

The successful person will be able to demonstrate an appropriate level of technical understanding of the design & function of Komatsu equipment.

You will be responsible for machine diagnostics and repairs, as well as testing and adjusting of machine operation and monitoring systems utilising relevant literature and testing equipment.

Additionally, work will involve coordinating site-based equipment maintenance projects, in particular, coordinating job packet requirements, following job scope and critical path.

The role requires the ability to generate required technical reports such as service reports and TSI & warranty claim processes. As such you will need to

be able to use Komatsu operating programs such as Link One and SMAP.

### **The knowledge, skills and abilities we're looking for**

- Australian Trade Certificate Mobile Plant - Heavy Vehicle Technician could be considered as acceptable based on relevant practical experience
- A current MR classification driver's license (minimum requirements)
- Prior experience working on earthmoving machinery in a field position
- Automotive Air Conditioning license will be highly regarded
- Auto Electrical experience and diagnostic skills, and/or Auto Electrical Trade Qualification will be highly regarded
- Exceptional customer service skills
- A demonstrated commitment to safety with the ability to work in remote areas and unsupervised
- Excellent written and verbal communication skills and good understanding of computer systems and Microsoft Office
- Original Equipment Manufacturer (OEM) experience, particularly with Komatsu equipment, and field service exposure will also be highly regarded

### **The Benefits**

At Komatsu we have proven career pathways into a variety of exciting fields. We are committed to creating a culture of learning and consider the support and recognition of training, learning, development & education as fundamental to achieving your goals. We also provide a range of services and benefits to assist our employees in their personal and professional lives, such as:

- Career Development and Education Support Programs for further studies
- Company-funded Income Protection Insurance
- Field Service and On-Call Allowances, phone, tablet and Field Service Vehicle

Komatsu offers a zero-harm culture in the work place, competitive remuneration package, and to drive success we employ people with different skills, abilities, cultural backgrounds, experiences, preferences, ethnicities and from different generations. Join the Komatsu family and you'll become a part of a dynamic, supportive and inclusive work environment, with opportunities for career progression on a global scale, training and personal growth.