

## Customer Care Advisor - Part-time

Capital Smart Repairs • Seven Hills NSW 2147

 Base pay  
\$0 - \$0

 Work type  
Part Time

 Contract type  
Permanent

### Perks

WORK - LIFE BALANCE

### Skills

TIME MANAGEMENT

### Full job description

With over 50 repair centres across Australia and New Zealand, Capital S.M.A.R.T Repairs is the industry leader of the collision repair industry, specialising in small, medium, and larger repairs. We are the pioneers of customer satisfaction and innovation standards, and pride ourselves on providing our employees with safe, supportive, and rewarding working conditions.

#### About the role:

We are currently seeking two experienced, results focused customer service professional to join our team at Seven Hills on a part-time basis to work on a busy front reception desk. This role is working Thursday, Fridays on a fortnightly roster.

In a fast-paced environment, you will be the first point of contact for our customers, instilling confidence that the customer has left their car in very capable hands. In addition to that, this role will include (but not be limited to):

- Ensuring the environment is always customer friendly
- Providing a caring and professional service during all customer interactions and managing the customer return to collect vehicle process to the customers delight.
- Contacting customer to ensure that they are satisfied with their SMART experience

### Job details

 Date posted  
**10 Jun 2021**

 Expired On  
**19 Jul 2021**

 Category  
**Customer Service & Call Centre**

 Occupation  
**Customer Service**

 Base pay  
**\$0 - \$0**

 Contract type  
**Permanent**

 Work type  
**Part Time**

 Job mode  
**Standard/Business hours**

Work Authorisation  
 **AUSTRALIAN CITIZEN / PERMANENT RESIDENT**

**To be Considered you will:**

- Have previous experience in a customer facing, fast paced environment
- Strive to achieve a positive customer experience in every interaction
- Have high attention to detail
- Be organised and has exceptional time management skills
- Build rapport in person as well as over the phone
- Work well in a team
- Applicants need to be available for both of the above shifts as it is a set, rotating weekly roster

**What we offer you!**

- **Stability:** We have grown exponentially over our 10 years of operation and are continuing on an upwards trajectory with no signs of slowing down. This means stability and bountiful career opportunities are readily available for the right applicants!
- **Attractive Remuneration:** Our success is our people, which is why we offer attractive remuneration commensurate of experience.
- **Employee Rewards Program:** Our program, S.M.A.R.T Rewards, has been specifically designed to benefit our employees who can enjoy discounts on groceries, clothing, fuel, holidays, and more! Just another way we say thank-you for being an invaluable member of the team.
- **Refer a Friend Program:** Refer to us one of your skilled friends and be generously rewarded. It's a win for your friend, for us, and for you!
- **Work-life Balance:** At S.M.A.R.T we know how important work-life balance is. We have multiple site locations which offers the potential to work close to home, and there is NO WEEKEND work, ever!

To apply, click 'Apply Now'.

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